The Six Seconds Model

The Six Seconds model turns EQ theory into practice for your personal and professional life.

Emotional intelligence is the capacity to blend thinking and feeling to make optimal decisions — which is key to having a successful relationship with yourself and others. To provide a practical and simple way to learn and practice emotional intelligence, Six Seconds developed a three-part model in 1997 as a process – an action plan for using emotional intelligence in daily life.

This model of EQ-in-Action begins with three important pursuits: to become more aware (noticing what you do), more intentional (doing what you mean), and more purposeful (doing it for a reason).

**Know Yourself**

*Clearly seeing what you feel and do.* Emotions are data, and these competencies allow you to accurately collect that information.

**Choose Yourself**

*Doing what you mean to do.* Instead of reacting “on autopilot,” these competencies allow you to proactively respond.

**Give Yourself**

*Doing it for a reason.* These competencies allow you to put your vision and mission into your daily action so you lead on purpose and with full integrity.

**Know Yourself** gives you the “what” – when you Know Yourself, you know your strengths and challenges, you know what you are doing, what you want, and what to change.

**Choose Yourself** provides the “how” – it shows you how to take action, how to influence yourself and others, how to “operationalize” these concepts.

**Give Yourself** delivers the “why” – when you Give Yourself you are clear and full of energy so you stay focused why to respond a certain way, why to move in a new direction, and why others should come on board.
You’ll notice we present the model in a CIRCLE – it’s not a list, it’s a process! The process works when you spin it, like a propeller moving a ship. As you move through these three pursuits you gain positive momentum!

“Under” the three pursuits live eight specific, learnable, measurable competencies. They’re measured through the Six Seconds Emotional Intelligence Assessment – or SEI. Here are the eight competencies – with definitions below:
## Pursuit | Competency | Definition
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**Know Yourself** | Enhance Emotional Literacy | Accurately identifying and interpreting both simple and compound feelings.  
Recognize Patterns | Acknowledging frequently recurring reactions and behaviors.  

**Choose Yourself** | Apply Consequential Thinking | Evaluating the costs and benefits of your choices  
Navigate Emotions | Assessing, harnessing, and transforming emotions as a strategic resource.  
Engage Intrinsic Motivation | Gaining energy from personal values & commitments vs. being driven by external forces.  
Exercise Optimism | Taking a proactive perspective of hope and possibility.  

**Give Yourself** | Increase Empathy | Recognizing and appropriately responding to others’ emotions.  
Pursue Noble Goals | Connecting your daily choices with your overarching sense of purpose.  

The basic model, “KCG” or “Know, Choose, Give,” is simple and easy to begin putting in action. It’s also powerful to consider the three dimensions in other ways, the “What, How, Why” described earlier, or, for example:

- Know is about the past – what we’ve learned. Choose is about the present – how we’re reacting based on what we’ve learned. Give is about the future – where we’d like our responses to lead.
- Know is about the plan – the approach we’ve established. Choose is about the journey – the action to move forward. Give is about the vision – a vision of the destination.

As you explore the model, remember we’re talking about an intelligence – a capacity we use to solve problems. At the core, emotional intelligence is something to BE. By being more emotionally intelligent, smarter with feelings, you will more accurately recognize emotions in yourself and others. This data will help you make decisions and craft effective solutions to the “life puzzles” you face each day.

Finally, intelligence for it’s own sake is not meaningful. How will you use it? We want you to put your EQ in action – hence the verbs. The three pursuits – and the eight competencies – are actions that will support you to make positive change.